PATIENT INVOLVEMENT IN DECISION MAKING: A STRATEGIC IMPERATIVE FOR ALL STAKEHOLDERS

NICOLA BEDLINGTON

VHCL LECTURE

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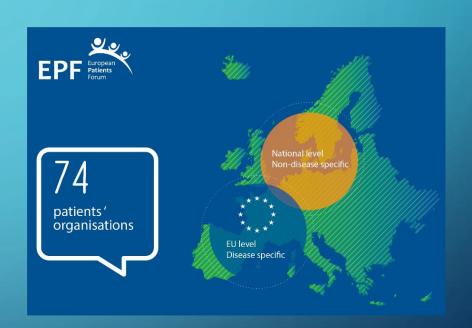
Presentation

- A little about me
- Introduction to the European Patients Forum
- Status of patient organisations and added value
- Impact of patient leadership at EU level
 - Policy, regulatory, research
- Impact of patient leadership at national level
- Patients as conveners in policy environments
 - Patient Access Partnership, #Data Saves Lives, EU4Health
- Capability and capacity building
 - Examples from EPF
- Some personal learnings

About EPF

- European Patients' Forum
 - Independent & non-governmental
 - Umbrella organisation
 - Active since 2003
 - EU patients' voice

- Members
 - 74 patients' groups
 - EU disease specific organisations &
 National patient coalitions



Mission and vision

Vision!

"All patients with chronic conditions in Europe have equal access to high quality, patient-centred health and related care."





Mission!

"To be the collective, influential patient voice in European health and related policies and a driving force to advance patient empowerment and patient access in Europe."

The Added Value of Patient Organisations — a survey and publication

280 respondents : Policy & Advocacy

- Provide the "end-user perspective"- POs help policy-makers understand the experience of living with a disease or condition;
- Active at all stages of policy development and in a range of institutional settings;
- Work across a range of policies;
- Contribute to more nuanced and balanced policy-making, based on fairness and equity



80% of respondents are active in advocacy activities at European level

Top 4 advocacy activities reported:

- Monitoring policies and informing members (72%);
- Responding to consultations (72%);
- Meeting with decisionmakers (76%);
- Participating in advisory bodies (EU or national) (76%).

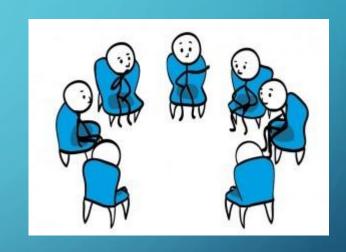
Huge discrepancies reported by POs

Inequities in the patients' voice

- The European environment 'Brussels' openness to the patients' voice
- Generally, in Western Europe, culture of patient and citizens' involvement more advanced, and thus recognised and resourced
- CEE political backdrop often reflects the status and influence of patient organisations
- But, profound complexities and challenges can sometimes fast-track solutions Bulgaria, Lithuania

Some challenges

- Lack of, and unpredictability of resources & funding, lack of unrestricted funding
- Credibility & alleged lack of independence
- Professionalisation vs. representativeness
- Emergence of new 'on-line patient communities'
- Overcoming the culture of tokenism, cronyism
- Lack of performance measurement or rather lack of knowledge on how to measure the impact of patient organisations?



Some drivers

- Leadership
- Strategic, anticipatory approach
- Collaboration with other patient groups and other communities
 - Solidarity
 - Shared learning
 - Effective use of resources
- Structured Capacity –building
- Alliances with the broader health stakeholder community
- Explicit commitment to transparency



PATIENTS' INCREASING ROLE







Public perception



Competent authorities



Policy makers



Research ethics committees



HTA agencies and committees

Driving force
Co-researcher
Reviewer
Advisor
Info provider
Research subject

Clinical research

PATIENT INVOLVEMENT IN HEALTH POLICY

Pharmacovigilance Directive

(Direct Patient Reporting of Adverse Events)

Collaborating with Community
Pharmacists



PATIENT INVOLVEMENT IN HEALTH POLICY

Clinical Trials Regulation

- Informed consent
- Transparency

Collaboration with 'AllTrials'



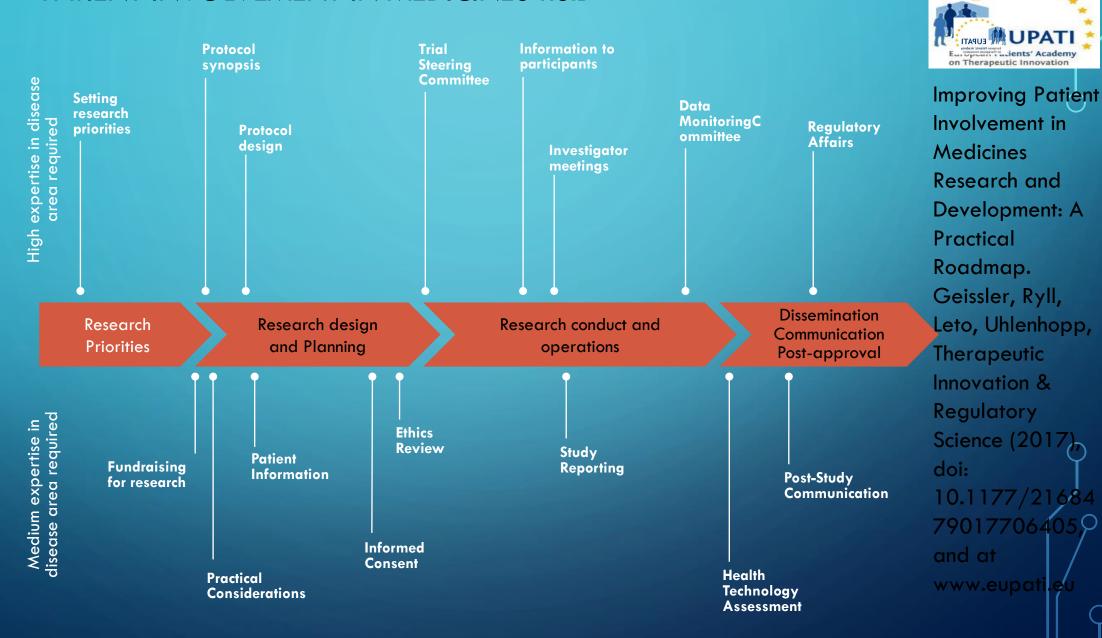
PATIENT INVOLVEMENT IN HEALTH POLICY

Exchange of expertise, know how, leap-frogging, 'soft policy'

- patient safety,
- quality of care,
- digital health,
- patient empowerment,
- patient access, etc



PATIENT INVOLVEMENT IN MEDICINES R&D



EUROPEAN PATIENTS' ACADEMY (EUPATI) – A GAME CHANGER

- Launched Feb 2012 as a Public Private Partnership,
- Funded by the Innovative Medicines Initiative coordinated by the European Patients' Forum.
- Builds competencies & expert capacity
- Reliable knowledge and materials on medicines R&D
 - EUPATI Toolbox in 12 languages, >2 million users from 217 countries
 - EUPATI Patient Expert Training Course (58 disease areas, 31 European countries, course 3 complete)
 - National Platforms in 18 European countries



PARADIGM -PATIENT ENGAGEMENT

 builds on EUPATI's guidance documents and processes



• provides a **framework** that will enable structured, effective, meaningful, ethical, innovative, and sustainable patient engagement and demonstrates the 'return on the engagement'

develops processes and a set of metrics to measure the impact of patient engagement

From policy to practice



- Particular emphasis on vulnerable groups
 - People with Alzheimer's Alzheimer Europe
 - Children and Young People with Chronic Diseases St
 Joan de Deu Hospital, Barcelona







Focus areas



Early dialogues with regulators and HTA bodies

PATIENTS' INFLUENCE AT NATIONAL LEVEL RECENT EXAMPLES

BULGARIA- NATIONAL PATIENTS COALITION

- White Paper on Personalised
 Medicines A roadmap for integrating innovation in the 21st
 Century
- Consultation with members
- Dialogue with Government and other stakeholders

- Campaign on Vaccination
- Specific vulnerability of patients
- Collaboration with government to ensure vaccination policy works
- Patient organisation agent of public health

NATIONAL VOICES UK

- Letter to the Government on the implications of BREXIT on patients
 - Medicine shortages
 - Public Health crises know no borders
 - Lack of Health Care Professionals
 - Exclusion from EU Research cooperation

 Structured debate with government, academia and other stakeholders on the positive impact of "social prescribing" from a human and economic perspective



IRELAND

- IPPOSI Irish Platform for Patient
 Organisations, Science and Industry
 Government
- Member of the national HTA agency scientific advisory board
- Charter on Medicines Assessment and Reimbursement

- National strategy for Patient Registries in Ireland
- Citizens ' Jury Initiative on Patient
 Data
- Member of Ireland eHealth
 Committee

PORTUGAL

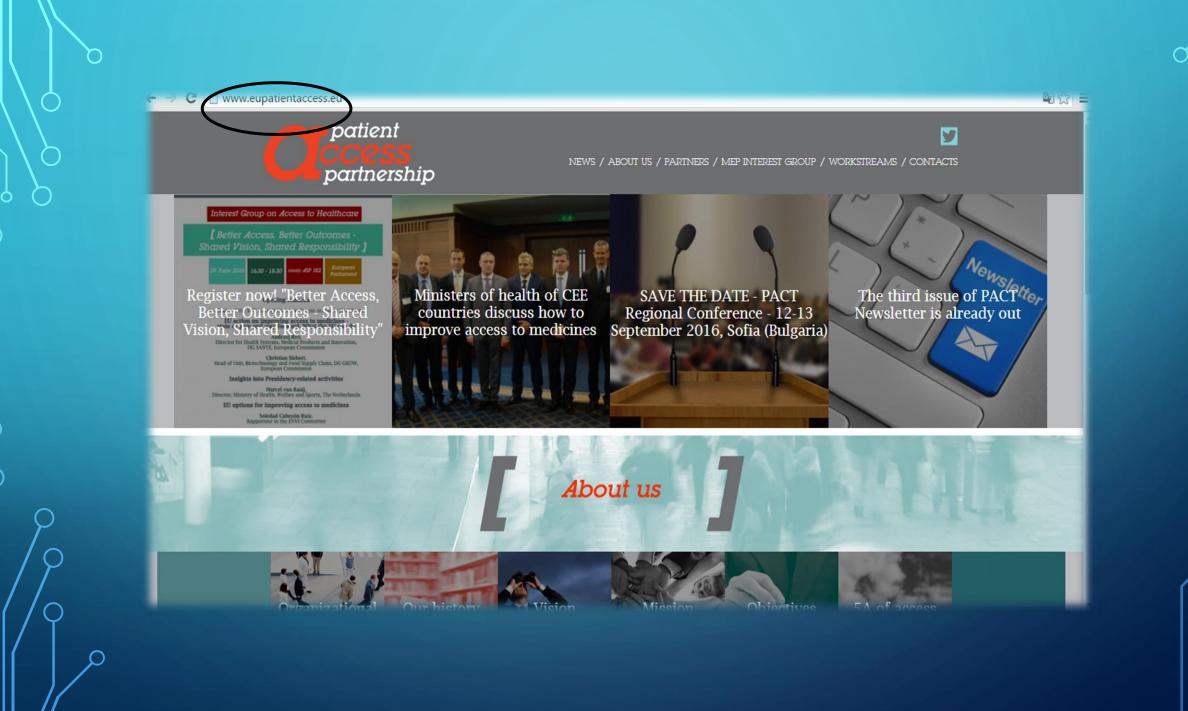
- Patient Centred Round Table on accessible Healthcare in Portugal
- Regional meeting of patients groups, authorities and NCP on the implementation of the Cross Border Healthcare Directive



- In Feb 2019 Portuguese National Health Council – an advisory body to the Ministry of Health – held its first seminar on "Public Participation: The Experience of National Health Councils",
- A <u>Charter for Public Participation in Health</u>, a collaborative initiative led by a group of Portuguese patient and user organisations, was discussed at the national parliament with two parliamentary groups.



PATIENTS AS CONVENERS





Data Saves Lives

Vision and Mission



Vision

"A Europe where trustworthy data sharing supports health and scientific research to meet the needs of patients and address the challenges faced by our healthcare systems"

Mission

"To create a European Health Data Portal that will build awareness and understanding on:

- ✓ why data is important;
- √how it is used, and
- ✓ provide a trusted environment for dialogue about the use of health data in Europe"

Future of health cooperation

EU: DO MORE FOR HEALTH!

Health is absolutely and prequivocally a core business of the EU

What are we asking for?

We call on the European Commission to step up coordinated EU action to tackle cross-border health challenges.



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Supporting Organisations









THE VALUE OF CAPACITY BUILDING – EXAMPLES FROM EPF

Training for Young Patient Advocates

In July, the third EPF Summer Training Course took place in Vienna on overcoming discrimination -

- 39 participants from 23 European countries gathered for the three-day-training
- More than 20 different chronic conditions were represented
- Age ranged between **18** and **31**, approximately **60%-40%** (female-male), majority of participants were patients themselves
- 38 participants engaged in the online follow-up post-event activities



Education and Training

Annual EPF Capacity Building Programme on Empowering Leadership and Positive Organisational Governance



Some learnings

- The importance of solidarity, community, identity avoidance of competition and ' disease-ranking', and thus 'divide and rule'
- Clarity of purpose strategic thinking and planning
- Evidence-based advocacy with an end goal in mind
- Using policy hooks eg Sustainable Development Goals Universal Health Coverage
- Patients in the centre natural 'convener' to bring different stakeholders together for solution oriented discussions BUT
- POs should not become 'institutionalised' or comfortable, but powerful change agents
- Advocacy then implementation-full circle approach is key

Some learnings

- Integrity, independence, transparency and credibility with all partners not only PHARMA
- Ownership of the narrative and terminology –words matter!
- Economic arguments alongside the human factor a powerful blend
- Capacity building akin to continuous professional development a one off event will not do it
- Good practice exchange, replication, scale up how to systemise this
- Learning, monitoring and evaluation and application
- Patient involvement in health systems' design and health systems' strengthening –
 much to be learned from pl in the life cycle of medicines
- The value of Public Private Partnerships
- Trend towards pharma/technology/ digital/ data -new partnerships POs be ahead of the curve



THANK YOU!